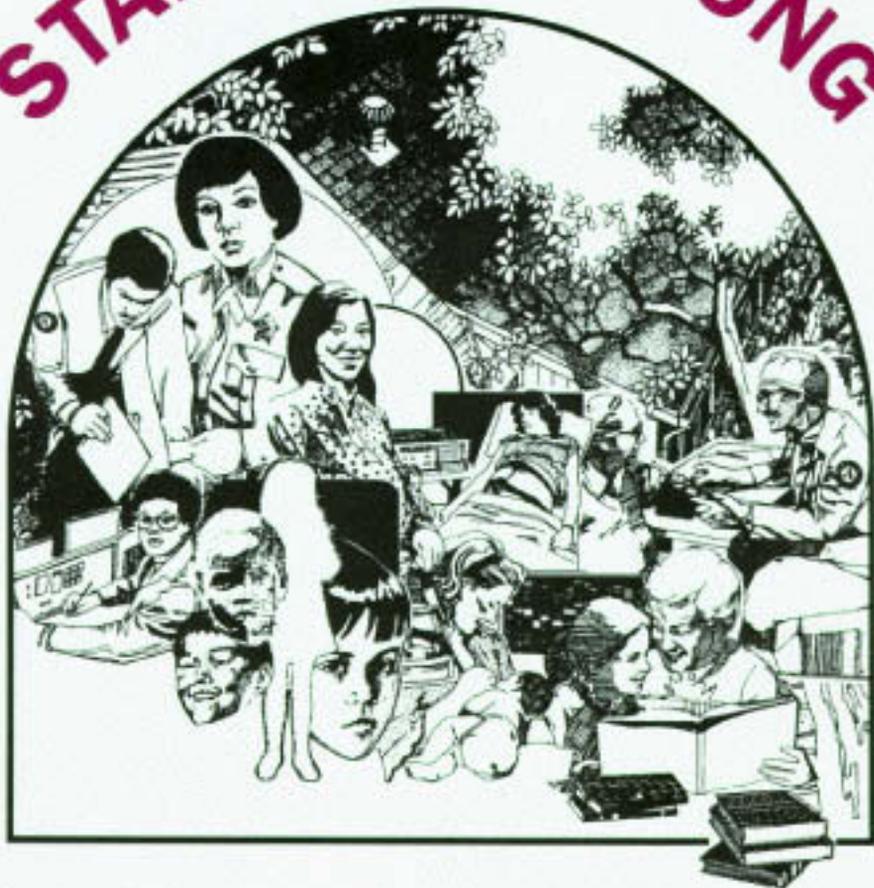


STARTING STRONG



A GUIDE TO PRE-SERVICE TRAINING



Updated 1998

MOSAICA
The Center for Nonprofit Development
and Pluralism

Starting Strong:
A Guide to Pre-Service Training

Prepared for:

The Corporation for National Service
Training and Technical Assistance Unit
1201 New York Avenue, NW
Washington, DC 20525
Telephone: (202) 606-5000
Fax: (202) 208-4151

Prepared by:

MOSAICA: The Center for Nonprofit Development and Pluralism

Emily Gantz McKay, President
Diane Cabrales, Project Director

1000 16th Street, N.W., Suite 604
Washington, DC 20036
Telephone: (202) 887-0620
Fax: (202) 887-0812
E-mail: mosaica@mosaica.org
website: <http://www.mosaica.org/natl.htm>

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Acknowledgments

This pre-service training manual was developed by MOSAICA: The Center for Nonprofit Development and Pluralism under a cooperative agreement with the Corporation for National Service, Washington, D.C. This manual was developed specifically to address the needs of AmeriCorps*State, National, and Tribes and Territories programs in designing and delivering pre-service training to AmeriCorps members. The preliminary version was prepared in a little over three months, for use and field testing by AmeriCorps programs in the fall of 1995 and the winter of 1996. The manual was revised in the spring of 1996, based on feedback from the field, including four AmeriCorps programs which served as pilot sites and over 50 other AmeriCorps programs that called or wrote us with comments.

In 1998, MOSAICA made minor updates to the manual before reprinting. Training Specialist Dan Balón and consultant Yael Flusberg proofread the manual for the update and Desktopper Tosha Joseph assisted with the revisions.

The principal authors of the manual at MOSAICA were Emily Gantz McKay, President, and Diane Cabrales, Project Coordinator, with Vicky J. Borrego, Ph.D., Senior Program Associate. Vice President Cristina López helped edit and field test the manual. Consultant Diana Naranjo coordinated preparation of the Resources section. Consultant Phyllis E. Kaye assisted in the preparation of the materials on conflict resolution. Organization Development Specialist Joan Deschappelles proofread the final manual. Administrative Assistant/Office Manager Penelton P. Clark, III helped format and edit the manual.

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- Two AmeriCorps program directors: Anne Brown, Northeast Kingdom Initiative, Lyndon State College, Lyndonville, Vermont; and Allen Dietz, then Director, Parent Education Project, The Mental Health Association in Texas, Austin.
- One AmeriCorps member: Ariana Quiñones, formerly a member with Public Allies, currently Education Specialist, National Council of La Raza, Washington, D.C.
- Two Program Officers from the Corporation for National Service: MOSAICA's first Program Officer Margaret McLaughlin and Miles Wilson.
- Three training and adult learning experts. Lori Orum, formerly of the Center for Language Minority Education and Research, California State University - Long Beach; and Michael Webb, President, International Youth Leadership Fund, Jersey City, New Jersey. The third member, Cristina López, is now Vice President of MOSAICA.

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The information in this manual reflects the cumulative training and materials development experience of the authors, including materials and approaches originally developed at such organizations as the National Council of La Raza and the Center for Community Change in Washington, D.C., and SHATIL, a project of the New Israel Fund in Jerusalem. We appreciate the experiences gained through our involvement with these groups.

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